

Cookham Medical Centre News

Spring 2018

Produced for CMC by the Patient Participation Group (PPG) www.cookhamdoctor.co.uk

New Staff at Cookham medical Centre

Nurse Beverley Conway started on the 23rd April.

Dr Charlotte Alexander starts on the 9th May

We hope you will join us in welcoming them to the practice

New Website

We launched our new website in January 2018: www.cookhammedicalcentre.co.uk

Please take a look and if you have any suggestions for things that you would like to see on the website please use the link on the front page to our comments and suggestions form

Please note this form is **not** for complaints or medical matters - please contact the practice directly in such cases.



Appointments

Sometimes patients have more than one problem that they want to discuss with the GP. It is helpful to state these problems at the start of the consultation so that they can be

prioritised. If there is not sufficient time to cover these fully in a single appointment the doctor may ask you to return for a further appointment.



Blood Tests

In addition to the walk- in blood test Service at St Mark's Hospital in Maidenhead, (08:30 to 12:30 Monday to Friday), there is now a book in advance service for evening and weekend blood tests at the General Practice Hub based at St Mark's Hospital. These can be booked by the surgery or you can book yourself - cards available at reception - **BUT** it is absolutely essential that any such test has been requested



by a GP on the Pathology Electronic Requesting System known as ICE first. Without an ICE request – No Blood test!

Sponsorship Thanks

Print'n'Projects have very kindly sponsored the printed version of this newsletter. The PPG would like to thank them for their support.



Insurance reports and Private Health Forms

Time spent completing insurance forms and preparing reports takes the GP away from the direct medical care of his or her patients. As a GP's NHS work must take priority, such paperwork has to be done at other times and therefore you should allow 2 - 3 weeks for the completion of such forms. Charges are applicable for certain types of non- NHS work.

Medical Detection Dogs

The next Health Information Evening arranged by Cookham PPG will be a talk on Medical Detection Dogs, by members of the Medical Detection Dogs Charity. We hope to:

- raise awareness of an amazing new medical diagnostic tool
- raise awareness of the existence and availability of medical alert dogs, especially for Type 1 Diabetes
- encourage patients with the illness to come forward if they feel that such a dog would improve the management of their diabetes treatment
- encourage people to provide financial support for the charity.

Look out for future announcements for the date!

Cookham Patient Participation Group **Annual General Meeting**

Annual reports and a roundup of what your PPG committee has been doing

The Practice Manager, Jill Stinchcombe, will give an update on services at Cookham Medical Centre

Thurs 3rd May 2018
7.00pm
at Elizabeth House, Station Hill, Cookham, SL6 9BS

Al patients welcome



Cookham Medical Centre

Lower Road, Cookham, Berkshire SL6 9HX

Health Centre Doctors

Dr Azmy Birdi Dr Michael Sealy Dr Anu Swamy Dr Kenney Tsoi Nursing Team

Deborah Roberts Kirstie Thomas Christine Penny (HCA) Alfiyah Jiwajee (HCA)

Practice Manager
Jill Stinchcombe

Appointments 01628 810242 Emergencies 01628 524646

Any matter raised with a member of the PPG is treated with complete confidentiality

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Join the Friends of Cookham Surgery
Keep up to date on changes and news at the
surgery by e-mail via the PPG
(chris.oxtoby@ihbs.co.uk)

Please tear off this strip and place it in the Comments Box.

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